



careworks

Implementing the Affordable Care Act



Making it Easier for Individuals to Navigate their Health and Long-Term Care through Person-Centered Systems of Information, Counseling and Access

The CareWorks Solution

- OPTIMIZED OPTIONS COUNSELING AND ASSISTANCE
- STREAMLINED ELIGIBILITY DETERMINATION
- ENABLED PERSON-CENTERED PLANNING AND CARE TRANSITIONS
- MEASURED AND IMPROVED QUALITY



CareDirector gives citizens the tools and the capabilities to direct their own support in a user-friendly, efficient and effective manner.

Call CareWorks now at 202-470-0914 for a personalized demonstration and to learn how we can help you respond to the Grant Application now.

DEADLINE

The Grant Application due date is July 30, 2010.

OPTIMIZED OPTIONS COUNSELING AND ASSISTANCE

- Standardize client tracking procedures to guide, monitor and evaluate options counseling and assistance performance across ADRCs
- Configure unique processes for target populations and various partner networks
- Allow consumers and their families and/or caregivers to complete assessments and to identify their needs online
- Electronically provide information about relevant services and choices that are available to them
- Online care plans – allow consumers and their families to actively participate online in the development of their plans
- Allow consumers and their families to select and utilize care providers, and to request and report services

STREAMLINED ELIGIBILITY DETERMINATION

- Allow the consumer and/or their family members to create their own accounts, complete initial screenings and assessments, submit intakes online
- Coordinate service/care plans together with the consumer and/or their family, online
- Determine both program and financial eligibility automatically, on line
- Track services received, and match to care plans automatically



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ENABLED PERSON-CENTERED PLANNING AND CARE TRANSITIONS

- Ability to form linkages between and among the major pathways consumers travel while transitioning from one care setting to another, or between payors
- Provides online preadmission screening for nursing home services that can be completed by the consumer, their family member and/or care workers
- Supports hospital discharge planning
- Assists ADRC staff in the provision of information to consumers and families so that they can make informed decisions about their service and support options, and allows them to coordinate the arrangements for care and services online

MEASURED AND IMPROVED QUALITY

- Measures, tracks and instantaneously shows results of quality assurance programs
- Electronically tracks consumers, services, performance, outcomes and costs
- Provides evaluation tools to help improve results
- Links to Medicaid and electronic health records
- Collects consumer and family feedback in the form of online satisfaction surveys that feed directly into the outcomes dashboard real time
- Track performance goals and indicators online, with dashboards displaying efficiency, effectiveness and satisfaction

ABOUT CAREWORKS

CareWorks has developed CareDirector, an adult social care and disabilities case management system that enables the public to direct their own care. CareDirector has been built from the ground up to specifically meet the needs of self-directed social care.

CareWorks has taken a different approach moving away from the proprietary systems that have traditionally been used in social care management, to one built on an industry standard customer service platform. The result is a higher quality, more flexible system that can be quickly adapted to evolving needs.

CareWorks is the first and only social care software company to offer a solution based on world leading customer relationship management technology from Microsoft. We are a social care specialist with 20 years experience and unrivalled understanding of the revolution taking place in the delivery and management of social care.

- [Register for our webinar](#) – Thursday, July 8, 2010 – 1:00 to 2:00 p.m. EST
- [Read a customer testimonial](#)
- Web site: www.careworkssoftware.com
- Call us: 202-470-0914